

# ISO 26000, Social Responsibility, Lead Implementer: Certification

**Hands-on course of 5 days - 35h**

**Ref.: LIM - Price 2024: €3 990 (excl. taxes)**

## EDUCATIONAL OBJECTIVES

At the end of the training, the trainee will be able to:

Implement and effectively manage an organization's social responsibility management system

Translate the requirements of ISO 26000 to an organization's specific context.

Supporting an organization in its implementation of a corporate social responsibility policy

Advise an organization on best practices related to corporate social responsibility

Alternating theory and practice, examples taken from real cases, exercises to help prepare for the exam.

## CERTIFICATION

After passing the exam, participants may obtain ISO 26000 Provisional Implementer, ISO 26000 Implementer, or ISO 26000 Lead Implementer certifications, depending on their experience.

## THE PROGRAMME

last updated: 01/2018

### 1) Introduction to Corporate Social Responsibility concepts

- Normative, regulatory and legal framework related to social responsibility of organizations.
- Fundamental principles of organizations' social responsibility.
- Presentation of ISO 26000 clauses and its six core subjects.
- Preliminary analysis and determining the level of maturity of an existing social responsibility program.
- Writing a business case and a project plan for the implementation of a social responsibility program.

### 2) Planning a social responsibility program based on ISO 26000

- Definition of the scope of a social responsibility program.
- Development of a social responsibility policy and objectives.
- Human rights issues and best practices.
- Labour practices issues and best practices.
- The environment issues and best practices.
- Fair operating practices issues and best practices.
- Consumer issues and best practices.
- Community involvement and development issues and best practices.

### 3) Implementing a social responsibility program based on ISO 26000

- Implementation of a document management Framework.
- Implementation of social responsibility action plans.
- Development of a training & awareness program and communicating about social responsibilities.
- Operations management of a social responsibility program.

### 4) Controlling, monitoring, measuring a social responsibility program

- Controlling and monitoring a social responsibility program.
- Development of metrics, performance indicators and dashboards.

## TRAINER QUALIFICATIONS

The experts leading the training are specialists in the covered subjects. They have been approved by our instructional teams for both their professional knowledge and their teaching ability, for each course they teach. They have at least five to ten years of experience in their field and hold (or have held) decision-making positions in companies.

## ASSESSMENT TERMS

The trainer evaluates each participant's academic progress throughout the training using multiple choice, scenarios, hands-on work and more. Participants also complete a placement test before and after the course to measure the skills they've developed.

## TEACHING AIDS AND TECHNICAL RESOURCES

- The main teaching aids and instructional methods used in the training are audiovisual aids, documentation and course material, hands-on application exercises and corrected exercises for practical training courses, case studies and coverage of real cases for training seminars.
- At the end of each course or seminar, ORSYS provides participants with a course evaluation questionnaire that is analysed by our instructional teams.
- A check-in sheet for each half-day of attendance is provided at the end of the training, along with a course completion certificate if the trainee attended the entire session.

## TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training.

## ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you need special accessibility accommodations? Contact Mrs. Fosse, Disability Manager, at [psh-accueil@ORSYS.fr](mailto:psh-accueil@ORSYS.fr) to review your request and its feasibility.

- ISO 26000 internal and external assessment (not certification).
- Implementation of a continual improvement program.

### 5) Certification Exam

- The exam covers the following competence domains :
- Domain 1: Fundamental principles and concepts of social responsibilities.
- Domain 2: Social responsibility best practices.
- Domain 3: Planning a social responsibility program based on ISO 26000.
- Domain 4: Implementing a social responsibility program based on ISO 26000.
- Domain 5: Performance evaluation, monitoring and measurement of a social responsibility program based on ISO 26000.
- Domain 6: Continual improvement of a social responsibility program based on ISO 26000.
- Domain 7: Preparing for a social responsibility program assessment.

*Hands-on work* : The duration of the "Certified ISO 26000 Lead Implementer" exam is 3 hours.

## DATES

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### REMOTE CLASS

2025 : 17 Feb, 19 May, 08 Sep,  
08 Dec